

Thank you for your interest in applying to become a volunteer with Cancer Council Western Australia. We are committed to engaging with the community to help us in the fight against cancer.

## **Volunteer Position: Guide and Support Volunteers- GenesisCare, Joondalup**

The Comprehensive GenesisCare Joondalup Centre offers oncology services including radiation therapy and chemotherapy. We are seeking volunteers to provide patients with information on the many Cancer Council Supportive Care Services available and to provide a listening ear when needed.

Volunteers play a vital role in providing information and materials about Cancer Council's supportive care programs and directing patients to our 131120 information line, operated by dedicated nurses who can provide further information and support for cancer related questions or concerns patients may have.

### Requirements:

- An outgoing, friendly and warm personality with a patient focus
- Enjoy meeting and talking with people from diverse backgrounds
- Excellent oral communication skills, highly developed listening skills
- Empathy and patience
- A professional approach to the role
- Willing to participate in training
- Fluency in another language would be bonus
- Attend any required training and team meetings
- Participate in a regular feedback process and annual reflection

In line with Cancer Council WA policy, WA Government Health Directions and Public Health Orders, Cancer Council WA staff are required to be fully vaccinated against COVID-19. As such, the successful candidate will be requested to provide evidence of their COVID-19 vaccination status prior to commencing in this role.

This service operates weekly on a Tuesday, Thursday and Friday. We are currently looking for volunteers who can provide a regular commitment to a 3-hour shift either morning or afternoon with availability from 9.00am – 12.00pm or 12.00pm - 3.00pm.

Bimonthly Volunteer Network Meetings are held and Volunteers are invited to attend these.

As with all Cancer Council volunteer roles, you will be joining our team in the fight against cancer and making a difference to the lives of people affected by cancer.

**To apply for this opportunity, please email our People and Culture Team at [volunteers@cancerwa.asn.au](mailto:volunteers@cancerwa.asn.au). Please include a brief summary clearly outlining how your skills and experience meet the requirements of this role.**